COVID-19 Resource Page

To help our nonprofit partners and the communities they serve, we set out to build a list of resources where people can find vital information about meeting immediate needs during the COVID-19 crisis. We will monitor and update this page frequently. Please help spread the word by sharing our short URL on social media: www.racf.org/COVID.

Arts and Culture

State resources: The New York State Council on the Arts has gathered information to help arts and culture organizations. To learn more, click here.

Child Care

- **DHS assistance:** Please click [here](#) for application
- **Eaton Family Child Care:** 457 Alexander St. Call 585.500.7016 or email EatonFamilyChildCare123@gmail.com
- **Center for Youth Crisis Nurseries:** West side – 585.235.5770; East side 585.482.2561.
- **YMCA:** Registration is open for emergency school age care. Click [here](#) for more information.
Emergency Housing

- Those seeking Temporary Housing Assistance (THA) will need to submit an application, and the Department of Health Services (DHS) will determine eligibility for THA via phone. Applications can be emailed to dfa2a26.sm.erhous@dfa.state.ny.us, mailed to DHS (at 111 Westfall Road, Rochester, NY 14620), or faxed to 585.753.5315. The application should clearly mark that the applicant is seeking temporary housing placement and include a valid phone number for DHS to call to facilitate a THA placement.
- Clients facing emergency situations may reach out to DHS via phone prior to a THA application being submitted and DHS will make a THA placement until the next business day when the shelter case manager can assist them with completing and submitting the completed application. More information on DHS website.

Finance/Loans

Governor Cuomo and Attorney General James have suspended state debt collection. Click here for more information.

Free Food Distribution
R-Centers and all school districts are providing grab and go meals.

- **R-Centers** are open 8 a.m. to 8 p.m. for breakfast, lunch, and dinner. Click to see the [list of open R-Center locations](#).
- **Rochester City Schools** are open 8 a.m. to 2:30 p.m. for breakfast, lunch, and dinner. Click to see the list of [participating school sites](#).
- **Suburban Schools**
  - **Brighton**: Breakfast from 7:30 to 9 a.m. and lunch from 11:30 a.m. to 1 p.m. Click [here](#) for more information.
  - **Brockport**: Breakfast and lunch from 9 a.m. to noon at Brockport High, 40 Allen St. Use West entrance. Click [here](#) for more information.
  - **Churchville Chili**: Breakfast and lunch from 11 a.m. to 12:30 p.m. Clock to see [open school locations](#) (scroll down to the **School Closure Meal Program** section).
  - **East Irondequoit**: Breakfast from 8 to 10 a.m. and lunch from 11 a.m. to 1 p.m. Parents can receive a meal as well ($2 breakfast; $4 lunch). Click [here](#) for more information.
  - **East Rochester**: Breakfast from 8 to 10 a.m. and lunch from 11 a.m. to 1 p.m. at the high school, 200 Woodbine Ave. Click [here](#) for more information.
  - **Fairport**: Breakfast and lunch from 11 a.m. to 12:30 p.m. Click [here](#) for more information.
  - **Gates Chili**: Breakfast from 8 to 10 a.m. and lunch from 11 a.m. to 1 p.m. Note: You do not have to live in Gates to receive meal. Click [here](#) for more information.
  - **Greece**: Breakfast from 8 to 10 a.m. and hot lunch 11 a.m. to 1 p.m. Click [here](#) for more information.
  - **Honeoye Falls – Lima**: Breakfast and lunch from 11
Penfield: Breakfast and lunch from 9 a.m. to 11:30 a.m. at High School loading dock. Click here for more information.

Pittsford: Providing meals through the Pittsford Food Cupboard (3800 Monroe Avenue Door 26) every Tuesday from 9:30 a.m. to 1:30 p.m.; Friday from 9:30 a.m. to 1:30 p.m.; and first and third Saturday from 9:30 a.m. to 11:30 a.m. Click here for more information.

Rush-Henrietta: Breakfast 9 to 9:30 a.m. and lunch noon to 12:30 p.m. Note: Children must be present to receive a meal. Click here for more information.

Spencerport: Breakfast and lunch from 11 a.m. to 12:30 p.m. Click here for more information.

Victor, Ontario County: Breakfast and lunch from noon to 1 p.m. Click here for more information.

Wayne County: Click here for information on food assistance.

Webster: Breakfast and lunch from 8 to 10 a.m. at Webster Schroeder High School, 875 Ridge Road – gym entrance. Click here for more information.

West Irondequoit: Distribution by grade level – (K to Grade 3, 8:45 to 9 a.m. and 11:45 a.m. to noon); (Grade 4-6, 9 to 9:15 a.m. and noon to 12:15 p.m.); Grades 7-9, 9:15 to 9:30 a.m. and 12:15 to 12:30 p.m.); and Grades 10-12, 9:30 to 9:45 a.m. and 12:30 to 12:45 p.m. Click here for more information.

Wheatland-Chili: Breakfast and lunch, 11 a.m. to 1 p.m. at Wheatland Middle/High School – parking lot by stadium. Click here for more information.

Here are other resources for food assistance.
• **211 Lifeline:** Dial 211 anytime (24/7) to find the nearest food pantry.

• **The Center for Youth:** Food pantry is open, and baby formula is available to families and anyone younger than 24 from 9 a.m. to noon at 905 Monroe Ave, Rochester. Click [here](#) for more information.

• **The Maplewood Y** (25 Driving Park Ave.) is distributing food from 10 a.m. to 6 p.m. on weekdays. Check their [website](#) for more information or call 585.647.3600.

• **SNAP:** Recipients of households with children who receive free or reduced-price meals when school is in session are eligible for emergency benefits. To access this emergency benefit, call the SNAP Workgroup at 585.753.2740 or email [dfa2a26.sm.monroe.team41@dfa.state.ny.us](mailto:dfa2a26.sm.monroe.team41@dfa.state.ny.us) with a request. Additional waivers to the SNAP program administration will be forthcoming from New York State Office of Temporary and Disability Assistance. **Note:** Individuals in need of a benefit card should call 585.753.6006 and one will be mailed within 24 hours.

• **Wayne County Community:** Click [here](#) for information on food assistance.

• **Wings Over Rochester:** One meal per child, per day, at 2973 West Henrietta Road, Henrietta (585.272.9464).

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**Health/Healthcare**

• **Webinar:** Learn more about health savings accounts and retirement planning on April 1 from 2 to 3 p.m. To register, visit [https://novemgroup.com/events/](https://novemgroup.com/events/).

• **Hand sanitizer** is available at cost for delivery to the medical community and other essential agencies. Visit [https://www.blackbuttondistilling.com/hand-sanitizer](https://www.blackbuttondistilling.com/hand-sanitizer) and use password BBDbcid19.

• **Healthy housekeeping:** For information about how to
safely clean one’s home to combat Covid-19, visit www.virusafehousekeeping.urmc.edu.

- Alcoholics Anonymous is holding meetings by phone. For information by day of the week, visit http://aaphonemeetings.org/.

**Internet Access**

- **Free broadband and WiFi** are being offered by Charter Communications for 60 days to households with students in kindergarten to grade 12 and/or college students who do not already have a broadband subscription and at any service level up to 100 Mbps. To enroll, call 844.488.8395. Installation fees will be waived for new student households.

- **Mobile hotspots**: The Central Library of Rochester and Monroe County has added 500 mobile hotspots to obtain materials and to enable access to the internet for families who may not have a connection at home. For more information, call 585.428.7300.

**Older Adults**

- **Benefits check-up**: To learn more about the benefits that may be available to senior citizens who are on limited income and may experience food insecurity, click here.

- **Lifespan**: Offers a host of resources to those 60 and
older living in Monroe County. Can help with emergency grocery shopping/prescription pick-up. The agency also has volunteers available to call older adults who live alone in Monroe and outlying counties. Other resources on its website. For more information, call 585.244.8400.

**Shopping:** Dollar General is among the store chains nationwide opening for older adults only during its first hour of operations. Target will offer its first hour every Wednesday.

### Transportation

**SC Transportation:** Serves Monroe, Ontario and Livingston counties every day. Offers medical and non-medical rides. Call 585.685.8000.

### Unemployment

New York State is waiving the seven-day waiting period for Unemployment Insurance benefits for people who are out of work due to Coronavirus (COVID-19) closures or quarantines. Additional information and a link to the application is available [here](#).